PayPAMS Frequently Asked Questions

How do I get a PayPAMS account?
Visit www.paypams.com and sign up for an account.

PayPAMS can’t find my student?
If you recently registered your students with the District, it takes 5-7 days for their information to show in PayPAMS. Please send students with money to purchase meals in the meantime.

Does PayPAMS cost anything?
PayPAMS charges $1.95 per transaction.

How to do I make a payment?
To submit a payment, please login to your PayPAMS account:
a. Click on ‘Pay Now’ on the top left-hand corner of the screen
b. Enter payment amount
c. Click ‘Continue’
d. Enter billing information
e. Click ‘Authorize’ Payment

How long does it take for my payment to be processed and posted to the student account?
It takes 24-72 hours.

How do I know if my students need money?
PayPAMS will automatically send updates when accounts are running low to the email address you provide. Be sure to pay ahead to ensure your student’s account receives the money in time. It takes 24-72 hours to receive the money at the school site.

If my student changes school sites, within the District, will their balance transfer to the new school?
Yes, once the office staffs at your students’ main offices have made the change in their software system, the student’s balance will transfer in the Nutrition Services software within 48 hours. If this does not occur please call Nutrition Services at (951)352-6740.

Cafeteria Information
1. Cafeteria purchase details are usually updated by the cafeteria by the end of the school day, but can take up to 24 hours.
2. Purchase details are displayed for the previous 90 days
3. Online credit card payments and money transferred when the student moved from one school to another will be reflected on the account as ‘adjustments’
4. Check and cash payments at the school cafeteria will be reflected on the account as ‘Cash Prepayments’ and ‘Check Prepayments’
5. For specific questions regarding purchase details, and setting spending limits for daily purchases, please contact the school cafeteria.
6. Click Search for all results or specify dates.